

Courts 4, 5 & 6 Online Booking Experiment

Summary

These notes assume that you are using a web browser on a laptop or a PC. It should be possible to use a phone or tablet instead but you may find things a bit fiddly.

There is also the "Booker" mobile app for iPhone and Android - once you are setup (having used a laptop or PC) this is highly recommended for checking court availability and making bookings. The final section of these notes covers the Booker app.

For those of you who never logged into ClubSpark ("registered" in CS-speak) you'll be sent an email invitation.

If you have previously logged in but forgotten your password go here:

<https://clubspark.lta.org.uk/RowntreeParkCYC/Account/ForgottenPassword>

We've set things up so that you have the additional "Online Booker" membership which allows you to book courts 4, 5 & 6.

If you're not already registered you will have to complete various registration screens and agree to various Ts+Cs.

You'll know that you've been successful when you can get the screen at

<https://clubspark.lta.org.uk/RowntreeParkCYC/Booking/BookByDate> which will look like this (crucially with Courts 4, 5 & 6 showing "FREE"):

	Court 1 Full, Outdoor, Non-floodlit, Hard	Court 2 Full, Outdoor, Non-floodlit, Hard	Court 3 Full, Outdoor, Non-floodlit, Hard	Court 4 Full, Outdoor, Non-floodlit, Hard	Court 5 Full, Outdoor, Non-floodlit, Hard	Court 6 Full, Outdoor, Non-floodlit, Hard	
08:00	PARK OPENING LATER AT WEEKENDS	PARK OPENING LATER AT WEEKENDS	PARK OPENING LATER AT WEEKENDS	FREE	FREE	FREE	08:00
09:00	£7.00	£7.00	£7.00	FREE	FREE	FREE	09:00
10:00	£7.00	MENS & WETHERBY	MENS & WETHERBY	MENS & WETHERBY	FREE	FREE	10:00
11:00	£7.00				FREE	FREE	11:00
12:00	£7.00				FREE	FREE	12:00
13:00	£7.00	£7.00	£7.00	FREE	FREE	FREE	13:00
14:00	£7.00	LADIES WIDDINTON	LADIES WIDDINTON	LADIES WIDDINTON	MENS C SCHOLES	MENS C SCHOLES	14:00
15:00	£7.00						15:00

during the period the experiment is running.

For more detail see below.

Invitation

The email invitation looks like this:

Rowntree Park CYC <mail@clubspark.co.uk>

to Committee ▾

Hi Committee,

Paul Browning has invited you to join Rowntree Park CYC on ClubSpark. Please login or register using the link below to update your details.

[Register or login now](#)

Kind regards,

ClubSpark

Click on the “Register or login now” link and you will see something like:



Rowntree Park CYC

Register to accept invitation

Already have an account? [sign in](#)

Register with an email address and password...

Date of birth Day ▾ Month ▾ Year ▾
Gender Female Male

Register with your LTA or social account...

LTA

Facebook

Google

Microsoft

Having completed the mandatory fields (the system will tell you if you haven't done this) you will see:

Accept Invitation

Terms and Conditions
Please tick this box to confirm you agree to the [Terms and Conditions](#) and the [Membership Terms](#) of the venue (Rowntree Park CYC)

Occasionally, Rowntree Park CYC may also use your details to:

Send you information about our offers by email. Please tick this box if you want to hear about these offers.

Send you information about offers from carefully selected third parties email. Please tick this box if you want to hear about these offers.

[CONTINUE](#)

And then at <https://clubspark.lta.org.uk/RowntreeParkCYC/Profile> something like:

Paul Browning EDIT PROFILE

Court bookings

You can now book courts online using ClubSpark.

Manage your court bookings
View and manage your upcoming bookings

Book a court
Check availability online

Memberships

We've made it even easier for you to manage your membership with us.

MEMBERSHIP PACKAGE	MEMBERS	STATUS	PAYMENT
Couple 01/04/2018 - 31/03/2019 £120.00 in full	Paul Browning Liz McLean	ACTIVE	Paid
Online Booker Monthly membership	Paul Browning	ACTIVE	Free

Checking/updating your information

Once you have logged in please check your "profile" information and amend it as necessary:

ClubSpark Liz McLean

Rowntree Park CYC

HOME MEMBERSHIP BOOKING COACHING

- Profile
- My account
- Change password
- Sign out

EDIT PROFILE

Rowntree Park CYC

[HOME](#) [MEMBERSHIP](#) [BOOKING](#) [COACHING](#)

Your account

-  Your details
-  Your bookings
-  Your courses
-  Your memberships

 Sign out

Your details

Please keep your account details up to date.

[Your details](#) [Your privacy and consents](#) [Your password](#)**Personal details**

First name

 (Required)

Last name

 (Required)

Always remembering to save any changes



You can always edit your profile via <https://clubspark.lta.org.uk/RowntreeParkCYC/EditProfile>

Booking a court

Once you are logged in to ClubSpark there are several ways of booking a court:

Rowntree Park CYC

[HOME](#) [MEMBERSHIP](#) [BOOKING](#) [COACHING](#)

Liz McLean

[EDIT PROFILE](#)**Court bookings**

You can now book courts online using ClubSpark.

**Manage your court bookings**

View and manage your upcoming bookings

**Book a court**

Check availability online

Once you're on the Booking Sheet then navigate to the day and time you'd like and click on the slot:

	Court 1 <small>Full, Outdoor, Non-Roadlit, Hard</small>	Court 2 <small>Full, Outdoor, Non-Roadlit, Hard</small>	Court 3 <small>Full, Outdoor, Non-Roadlit, Hard</small>	Court 4 <small>Full, Outdoor, Non-Roadlit, Hard</small>	Court 5 <small>Full, Outdoor, Non-Roadlit, Hard</small>	Court 6 <small>Full, Outdoor, Non-Roadlit, Hard</small>	
08:00	£7.00	£7.00	£7.00	FREE	MEMBERS CASUAL PLAY	MEMBERS CASUAL PLAY	08:00
09:00	£7.00	£7.00	£7.00	FREE			09:00
10:00	£7.00	£7.00	£7.00	BOOK AT 10:00	MEMBERS CASUAL PLAY	MEMBERS CASUAL PLAY	10:00
11:00	£7.00	£7.00	£7.00	FREE			11:00
12:00							12:00

When you would like to play.

Make a booking

Court 4: Fri 15th Jun from 10:00 until 11:00

For 60 minutes.

FREE

[BOOK NOW](#)

Confirm your booking

Details

15 June 2018	10:00 until 11:00
Court 4	FREE

[CONFIRM](#)

Having confirmed you see the following screen (and also receive an email with the same information):

✓ Your booking has been confirmed.

Booking details

15 June 2018	10:00 until 11:00
Court 4	Liz McLean
FREE	testbooker@rowntreeparktennis.org.uk

Your PIN code

We've generated a unique PIN CODE for your tennis session at Rowntree Park CYC. Simply type your code into the keypad at the entry gate to gain access to the venue.

1004

Thanks for booking a tennis court at Rowntree Park.

The court entry number is shown above

If you have problems entering the courts please contact us using the following website details:

<http://www.rowntreeparktennis.org.uk/>

Enjoy your game.

Remember if you join Rowntree Park Tennis Club you can turn up and play on the three courts reserved for members for free.

If you have any queries, please email Kevin.Devison@mitrefinch.co.uk or call us on 01904762689

[Book another court](#)

[View my bookings](#)

Recall that this information is really aimed at non-members who are booking the “public” courts 1-3. You can use the PIN code on the gate by the skateboard park (it will work from 15 minutes before your booking) or you can use the gate by court 4 by entering your club access code as normal.

Cancelling a booking

You should cancel any bookings you are unable to use so as to free these slots up to other members:

ClubSpark
Liz McLean

Rowntree Park CYC

HOME MEMBERSHIP **BOOKING** COACHING

Your account

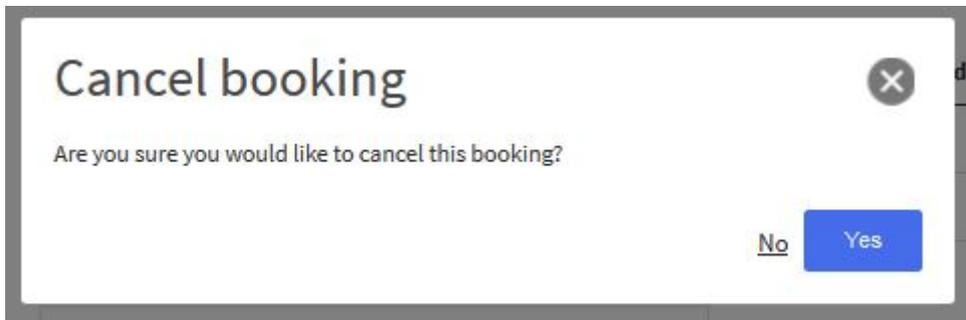
- Your details
- Your bookings
- Your courses
- Your memberships
- Sign out

Your bookings

Your upcoming bookings at Rowntree Park CYC.

Date	Time	Court	Payment method	Cost	
15/06/2018	10:00 - 11:00	Court 4	None	FREE	Cancel
15/06/2018	18:00 - 19:00	Court 4	None	FREE	Cancelled

[Book a court](#)
Check availability online



The Booker mobile app

You may have already read about the Booker app here: <https://rowntreeparktc.jimdo.com/booking-courts/>. This is what non-members use to book courts 1-3 by making a credit card payment via a smartphone. In fact, if even you are not booking courts 1-3, the Booker app is very handy for booking courts 4, 5 and 6 **AND seeing what is happening on all courts at any time!**

Once you are registered on the ClubSpark site then downloading and using the Booker app should be straightforward. Download the Booker App on iOS or Android by searching for 'ClubSpark' on your app store. **N.B. You want the "Booker" rather than the "Coaching" app!**

The following screenshots give you a flavour of how it works:

